

# BEMM767

## Hospitality Resources Management

View Online



---

Avermaete, T. and Massey, A. (eds) (2012) Hotel lobbies and lounges: the architecture of professional hospitality. London: Routledge. Available at:  
[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006801939707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006801939707446&context=L&vid=44UOEX_INST:default).

Bowie, D. et al. (2016) Hospitality Marketing. 3rd edn. Routledge. Available at:  
[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008564499707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008564499707446&context=L&vid=44UOEX_INST:default).

'Caterer and Hotelkeeper' (no date). Available at:  
[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991000472739707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991000472739707446&context=L&vid=44UOEX_INST:default).

'Cornell Hospitality Quarterly' (no date). Available at:  
[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991015708219707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991015708219707446&context=L&vid=44UOEX_INST:default).

Doucette, J. and Scott, J.C. (2015) Greening your hospitality business: for accommodations, tour operators, and restaurants. First edition. North Vancouver, BC: Self-Counsel Press, a division of International Self-Counsel Press Ltd. Available at:  
[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396599707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396599707446&context=L&vid=44UOEX_INST:default).

Foskett, D., Paskins, P. and Pennington, A. (2016) The theory of hospitality & catering. 13th edition. Edited by N. Rippington. London: Hodder Education. Available at:  
[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396629707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396629707446&context=L&vid=44UOEX_INST:default).

Gardetti, M.A. and Torres, A.L. (2016) Sustainability in hospitality: how innovative hotels are transforming the industry. Sheffield, U.K.: Greenleaf Pub. Ltd. Available at:  
[http://encore.exeter.ac.uk/iii/encore/record/C\\_\\_Rb3371072?lang=eng](http://encore.exeter.ac.uk/iii/encore/record/C__Rb3371072?lang=eng).

Green Hotelier (no date). Available at: <http://www.greenhotelier.org/>.

<https://lodgingmagazine.com/> (no date). Available at: <https://lodgingmagazine.com/>.

<https://www.str.com/> (no date). Available at: <https://www.str.com/>.

<https://www.visitbritain.org/> (no date). Available at: <https://www.visitbritain.org/>.

'International Journal of Contemporary Hospitality Management' (no date). Available at:

[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991015593579707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991015593579707446&context=L&vid=44UOEX_INST:default).

Legrand, W., Sloan, P. and Chen, J.S. (2016) Sustainability in the hospitality industry: principles of sustainable operations. Third edition. London: Routledge. Available at: [https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008565549707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008565549707446&context=L&vid=44UOEX_INST:default).

Management - LibGuides at University of Exeter (no date). Available at: <http://libguides.exeter.ac.uk/ManagementHomePage>.

Mullins, L.J. and Dossor, P. (2013) Hospitality management and organisational behaviour. Fifth edition. Harlow: Pearson. Available at: [https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396689707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396689707446&context=L&vid=44UOEX_INST:default).

National Real Estate Investor, Hotels (no date). Available at: <https://www.nreionline.com/alternative-properties/hotel>.

Oh, H. and Pizam, A. (2008) Handbook of hospitality marketing management. 1st ed. Amsterdam: Elsevier. Available at: [https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991001335629707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991001335629707446&context=L&vid=44UOEX_INST:default).

Olsen, M. and Zhao, J. (2008) Handbook of hospitality strategic management. 1st ed. Oxford: Butterworth-Heinemann. Available at: [https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991001334969707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991001334969707446&context=L&vid=44UOEX_INST:default).

Osterwalder, A., Pigneur, Y. and Clark, T. (2010) Business model generation: a handbook for visionaries, game changers, and challengers. Hoboken, N.J.: John Wiley & Sons. Available at: [https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991003197479707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991003197479707446&context=L&vid=44UOEX_INST:default).

Pantelidis, I.S. (2014) The Routledge handbook of hospitality management. London: Routledge. Available at: [https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991001335819707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991001335819707446&context=L&vid=44UOEX_INST:default).

Paskins, P. (2015) Hospitality supervision and leadership level 3. London: Hodder Education. Available at: [https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396709707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396709707446&context=L&vid=44UOEX_INST:default).

Penner, R.H. et al. (2013) Hotel design: planning and development. Second edition. New York: Routledge. Available at: [https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008419529707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008419529707446&context=L&vid=44UOEX_INST:default).

Sloan, P., Legrand, W. and Chen, J.S. (2016) Sustainability in the hospitality industry: principles of sustainable operations. Third edition. Abingdon, Oxon: Routledge.

Sturman, M.C., Corgel, J.B. and Verma, R. (2011) *The Cornell School of Hotel Administration on Hospitality: cutting edge thinking and practice*. Hoboken, N.J.: Wiley. Available at: [https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396749707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396749707446&context=L&vid=44UOEX_INST:default).

Tihany, A. (2014) *Tihany: iconic hotel and restaurant interiors*. New York: Rizzoli.

West, A. and Purvis, E. (1992) "'Hotel Design: The Need to Develop a Strategic Approach" [in] *International Journal of Contemporary Hospitality*', *International Journal of Contemporary Hospitality Management*, 4(1). Available at: <https://doi.org/10.1108/09596119210007938>.

[www.caterer.com](http://www.caterer.com) (no date). Available at: <https://www.caterer.com/>.

[www.ehotelier.com](http://www.ehotelier.com) (no date). Available at: <https://ehotelier.com/>.

[www.hospitalitynet.org](http://www.hospitalitynet.org) (no date). Available at: <https://www.hospitalitynet.org/>.

[www.instituteofhospitality.org](http://www.instituteofhospitality.org) (no date). Available at: <https://www.instituteofhospitality.org/>.