

# BEMM767

## Hospitality Resources Management

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@book{Bowie\_Buttle\_Brookes\_Mariussen\_2016, edition={3rd}, title={Hospitality Marketing},  
url={https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008564499707446&context=L&vid=44UOEX\_INST:default}, publisher={Routledge},  
author={Bowie, David and Buttle, Francis and Brookes, Maureen and Mariussen, Anastasia}, year={2016} }

@book{Doucette\_Scott\_2015, address={North Vancouver, BC}, edition={First edition},  
title={Greening your hospitality business: for accommodations, tour operators, and restaurants},  
url={https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396599707446&context=L&vid=44UOEX\_INST:default}, publisher={Self-Counsel Press, a division of International Self-Counsel Press Ltd}, author={Doucette, Jill and Scott, J. C.},  
year={2015} }

@book{Foskett\_Paskins\_Pennington\_2016, address={London}, edition={13th edition},  
title={The theory of hospitality & catering},  
url={https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396629707446&context=L&vid=44UOEX\_INST:default}, publisher={Hodder Education},  
author={Foskett, David and Paskins, Patricia and Pennington, Andrew},  
editor={Rippington, Neil}, year={2016} }

@book{Gardetti\_Torres\_2016, address={Sheffield, U.K.}, title={Sustainability in hospitality: how innovative hotels are transforming the industry},  
url={http://encore.exeter.ac.uk/iii/encore/record/C\_\_Rb3371072?lang=eng},  
publisher={Greenleaf Pub. Ltd}, author={Gardetti, Miguel Angel and Torres, Ana Laura},  
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@book{Legrand\_Sloan\_Chen\_2016, address={London}, edition={Third edition},  
title={Sustainability in the hospitality industry: principles of sustainable operations},  
url={https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008565549707446&context=L&vid=44UOEX\_INST:default}, publisher={Routledge},  
author={Legrand, Willy and Sloan, Philip and Chen, Joseph S.}, year={2016} }

@book{Mullins\_Dossor\_2013, address={Harlow}, edition={Fifth edition},  
title={Hospitality management and organisational behaviour},  
url={https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396689707446&context=L&vid=44UOEX\_INST:default}, publisher={Pearson},  
author={Mullins, Laurie J. and Dossor, Penny}, year={2013} }

@book{Oh\_Pizam\_2008, address={Amsterdam}, edition={1st ed}, title={Handbook of

hospitality marketing management},  
url={[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991001335629707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991001335629707446&context=L&vid=44UOEX_INST:default)}, publisher={Elsevier}, author={Oh, Haemoon and Pizam, Abraham}, year={2008} }

@book{Olsen\_Zhao\_2008, address={Oxford}, edition={1st ed}, title={Handbook of hospitality strategic management},  
url={[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991001334969707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991001334969707446&context=L&vid=44UOEX_INST:default)}, publisher={Butterworth-Heinemann}, author={Olsen, Michael and Zhao, Jinlin}, year={2008} }

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url={[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991003197479707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991003197479707446&context=L&vid=44UOEX_INST:default)}, publisher={John Wiley & Sons}, author={Osterwalder, Alexander and Pigneur, Yves and Clark, Tim}, year={2010} }

@book{Pantelidis\_2014, address={London}, title={The Routledge handbook of hospitality management},  
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@book{Paskins\_2015, address={London}, title={Hospitality supervision and leadership level 3},  
url={[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396709707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396709707446&context=L&vid=44UOEX_INST:default)}, publisher={Hodder Education}, author={Paskins, Patricia}, year={2015} }

@book{Penner\_Adams\_Robson\_Taylor & Francis\_2013, address={New York}, edition={Second edition}, title={Hotel design: planning and development},  
url={[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008419529707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008419529707446&context=L&vid=44UOEX_INST:default)}, publisher={Routledge}, author={Penner, Richard H. and Adams, Lawrence and Robson, Stephani and Taylor & Francis}, year={2013} }

@book{Sloan\_Legrand\_Chen\_2016, address={Abingdon, Oxon}, edition={Third edition}, title={Sustainability in the hospitality industry: principles of sustainable operations}, publisher={Routledge}, author={Sloan, Philip and Legrand, Willy and Chen, Joseph S.}, year={2016} }

@book{Sturman\_Corgel\_Verma\_2011, address={Hoboken, N.J.}, title={The Cornell School of Hotel Administration on Hospitality: cutting edge thinking and practice},  
url={[https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396749707446&context=L&vid=44UOEX\\_INST:default](https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006396749707446&context=L&vid=44UOEX_INST:default)}, publisher={Wiley}, author={Sturman, Michael C. and Corgel, Jack B. and Verma, Rohit}, year={2011} }

@book{Tihany\_2014, address={New York}, title={Tihany: iconic hotel and restaurant interiors}, publisher={Rizzoli}, author={Tihany, Adam}, year={2014} }

@article{West\_Purvis\_1992, title={'Hotel Design: The Need to Develop a Strategic Approach' [in] International Journal of Contemporary Hospitality}, volume={4},

url={https://uoelibrary.idm.oclc.org/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=edsemr&AN=edsemr.10.1108.09596119210007938&site=eds-live&scope=site}, DOI={10.1108/09596119210007938}, number={1}, journal={International Journal of Contemporary Hospitality Management}, author={West, Amanda and Purvis, Elizabeth}, year={1992} }

@book{Avermaete\_Massey\_2012, address={London}, title={Hotel lobbies and lounges: the architecture of professional hospitality}, url={https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991006801939707446&context=L&vid=44UOEX\_INST:default}, publisher={Routledge}, year={2012} }

@misc{Management - LibGuides at University of Exeter, url={http://libguides.exeter.ac.uk/ManagementHomePage} }

@article{International Journal of Contemporary Hospitality Management, url={https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991015593579707446&context=L&vid=44UOEX\_INST:default} }

@article{Cornell Hospitality Quarterly, url={https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991015708219707446&context=L&vid=44UOEX\_INST:default} }

@article{Caterer and Hotelkeeper, url={https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991000472739707446&context=L&vid=44UOEX\_INST:default} }

@misc{Green Hotelier, url={http://www.greenhotelier.org/} }

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@misc{www.caterer.com, url={https://www.caterer.com/} }

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