

BEM1002DA3

Managing People

View Online



1.

Management - LibGuides at University of Exeter.
<http://libguides.exeter.ac.uk/ManagementHomePage>.

2.

Acas. Bullying and harassment at work: a guide for employees. (2014).

3.

Parents and carers | Workplace advice & guidance.
<http://www.acas.org.uk/index.aspx?articleid=1362> (2018).

4.

Acas. Rights at work: discipline, grievances and dismissals. (2009).

5.

Acas. Code of practice on disciplinary and grievance procedures. (2015).

6.

Davis, E. The Bottom Line: Is there a business case for having a diverse workforce? (2017).

7.

Department for Business, Innovation and Skills. The Impact of the Working Time Regulations on the UK labour market: A review of evidence. vol. BIS/14/1287 (2014).

8.

Bratton, J. & Gold, J. Human resource management: theory and practice. (Palgrave Macmillan, 2012).

9.

Brexit: The implications for employment law.
<https://brodies.com/news/brexit-what-happens-next/brexit-the-implications-for-employment-law> (2018).

10.

Macdonald, V. How blowing the whistle cost two men their NHS careers.
<https://www.channel4.com/news/by/victoria-macdonald/blogs/blowing-whistle-cost-men-nhs-careers> (2013).

11.

CIPD. Employment Status Q&As: Commonly asked questions on the legal issues relating to employment status.
<https://www.cipd.co.uk/knowledge/fundamentals/emp-law/employees/status-questions> (1AD).

12.

Evans, J. E. Uber drivers are 'workers' – but why does this matter?
http://www2.cipd.co.uk/community/blogs/b/the_blawg/archive/2017/11/14/uber-drivers-are-workers-but-why-does-this-matter (2017).

13.

Dewberry, C. Performance Appraisal – The Manager's Toolkit: A Practical Guide to Managing People at Work. (2018).

14.

King v Royal Bank of Canada Europe Ltd UKEAT/0333/10/DM.
<https://www.employmentcasesupdate.co.uk/site.aspx?i=ed9670> (2011).

15.

What is the Equality Act?
<https://www.equalityhumanrights.com/en/equality-act-2010/what-equality-act> (2017).

16.

Boersma, M. 'Flexible working – the backlash' [in] The Financial Times. The Financial Times (2013).

17.

Binham, C. 'US postal official was misled in Barclays whistleblower hunt' [in] The Financial Times. The Financial Times (2018).

18.

Gaultney, J. F. & Collins-McNeil, J. 'Lack of Sleep in the Workplace: What the Psychologist-Manager Should Know About Sleep' [in] Psychologist-Manager Journal. Psychologist-Manager Journal **12**, 132–148 (2009).

19.

Browse: Contracts of employment and working hours.
<https://www.gov.uk/browse/employing-people/contracts> (2018).

20.

Employment contracts: Written statement of employment particulars.
<https://www.gov.uk/employment-contracts-and-conditions/written-statement-of-employment-particulars> (2018).

21.

Employment status. <https://www.gov.uk/employment-status> (2018).

22.

HSE. The health and safety toolbox: how to control risks at work. <http://www.hse.gov.uk/toolbox/index.htm> (2018).

23.

Mattice Zundel, C. Handling complaints from your team members. (2017).

24.

Kallen, E. Social inequality and social injustice: a human rights perspective. (Palgrave Macmillan, 2004).

25.

Regmi, K., Naidoo, J. & Regmi, S. 'Understanding the effect of discrimination in the workplace: A case study amongst Nepalese immigrants in the UK' [in] Equal Opportunities International. Equal Opportunities International **28**, 398–414 (2009).

26.

Lewis, D., Megicks, P. & Jones, P. 'Bullying and harassment and work-related stressors: Evidence from British small and medium enterprises' [in] International Small Business Journal. International Small Business Journal **35**, 116–137 (2017).

27.

How does a bill become a law? <https://www.parliament.uk/about/how/laws/passage-bill/> (2018).

28.

What is Secondary Legislation? <https://www.parliament.uk/about/how/laws/delegated/>

(2018).

29.

Whitehouse, E. 'Brexit: who's got the answers?' [in] People Management. People Management 34-37 (2018).

30.

Simpson, S. 'The 10 most important employment law cases in 2017' [in] Personnel Today. Personnel Today (2017).

31.

Faragher, J. 'Pimlico Plumbers worker wins Supreme Court battle' [in] Personnel Today. Personnel Today (2018).

32.

Saundry, R. & Prior, M. The potential impact of Brexit on employment rights and fairness at work.
<https://www.plymouth.ac.uk/news/pr-opinion/opinion-the-potential-impact-of-brexit-on-employment-rights-and-fairness-at-work> (2018).

33.

Taylor, S. Discipline and dismissal. (2018).

34.

Sawer, P. & Donnelly, L. Whistleblowing: 'It's still not safe for us to speak out'.
<https://www.telegraph.co.uk/news/health/news/11405430/Whistleblowing-Its-still-not-safe-for-us-to-speak-out.html> (2015).

35.

Wilson, H. 'How whistleblower exposed a bank out of tune' [in] The Times. The Times 42-43 (2017).

36.

The Race of Life (white privilege). (2017).

37.

Skill Boosters. Types of Discrimination. (2013).

38.

Boddy, C. Bullying and Corporate Psychopaths at Work: Clive Boddy at TEDxHanzeUniversity. (2012).

39.

Stewart, E. Why most employees want to work flexibly (and why you should let them). <https://www.virgin.com/virgin-unite/why-most-employees-want-work-flexibly-and-why-you-should-let-them> (2018).

40.

Stredwick, J. An introduction to human resource management. (Routledge, 2014).

41.

Thompson, N. People Management. (Palgrave Macmillan, 2013).

42.

Thompson, N. & Campling, J. Promoting equality: working with diversity and difference. (Palgrave Macmillan, 2011).

43.

Torrington, D., Hall, L., Atkinson, C. & Taylor, S. Human resource management. (Pearson, 2017).

44.

Armstrong, M. & Taylor, S. Chapter 53: 'The practice of industrial relations' [in] Armstrong's handbook of human resource management practice. in Armstrong's handbook of human resource management practice 491–496 (Kogan Page, 2017).

45.

Bingham, C. Chapter 2: 'Employee relations: setting the scene' [in] Employment relations: fairness and trust in the workplace. in Employment relations: fairness and trust in the workplace 19–46 (SAGE, 2016).

46.

Bratton, J. & Gold, J. Human resource management: theory and practice. (Palgrave Macmillan, 2012).

47.

Bratton, J. & Gold, J. Human resource management: theory and practice. (Palgrave Macmillan, 2017).

48.

Guest, D. E. & Conway, N. Pressure at work and the psychological contract. (Chartered Institute of Personnel Development, 2002).

49.

Kotter, J. P. 'The Psychological Contract: Managing the Joining-Up Process' [in] California Management Review. California Management Review **15**, 91–99.

50.

Legge, K. Human resource management: rhetorics and realities. (Macmillan Business, 1995).

51.

Marchington, M., Wilkinson, A., Donnelly, R. & Kynighou, A. Human resource management at work. (Chartered Institute of Personnel and Development, 2016).

52.

Rousseau, D. M. 'New hire perceptions of their own and their employer's obligations: A study of psychological contracts' [in] Journal of Organizational Behavior. Journal of Organizational Behavior **11**, 389-400 (1990).

53.

Torrington, D., Hall, L., Atkinson, C. & Taylor, S. Human resource management. (Pearson, 2017).

54.

Wilson, F. M. Chapter 6: 'Motivation' [in] Organizational behaviour and work: a critical introduction. in Organizational behaviour and work: a critical introduction 123-142 (Oxford University Press, 2010).

55.

Southern Strike: 1979 comparisons & RMT v Tory debate. (2016).

56.

Margaret Thatcher death: We look at her war with the National Union of Miners. (2013).

57.

CIPD. Employee Relations | Factsheets.
<https://www.cipd.co.uk/knowledge/fundamentals/relations/employees/factsheet#6059>.

58.

gov.uk. Workplace Employment Relations Study (WERS).
<https://www.gov.uk/government/collections/workplace-employment-relations-study-wers>.

59.

CIPD. Discussion on Trade Union Landscape | Podcast.
<https://www.cipd.co.uk/podcasts/trade-unions>.

60.

CIPD. Employee Relations | Factsheets.
<https://www.cipd.co.uk/knowledge/fundamentals/relations/employees/factsheet>.

61.

Recreate Consulting. The Psychological Contract - The unwritten contract of employment!
<http://www.recreateconsulting.co.uk/ReCreate/psychological-contract-unwritten-contract-employment/> (12AD).

62.

CIPD. Employee Voice | Factsheets.
<https://www.cipd.co.uk/knowledge/fundamentals/relations/communication/voice-factsheet>.

63.

Purcell, J. & Hall, M. Voice and Participation in the Modern Workplace: challenges and prospects.

64.

Hansen Glass - YouTube.

65.

Sports Direct's business model treats workers like commodities and "without dignity" - Personnel Today.
<https://www.personneltoday.com/hr/sports-directs-business-model-treats-workers-like-com>

modities-without-dignity/.

66.

Manage employee performance with new guidance from Acas.

67.

Help and advice for employers and employees - ACAS.

68.

Acas helps to improve working relations at a Midlands College.

69.

Addressing discrimination in the workplace on multiple grounds – the experience of trade union Equality Reps. (2012).

70.

Lord Sugar claims 'blackmail' in Apprentice employment tribunal - YouTube.

71.

Lord Sugar vows to take on the 'claim culture' - YouTube.

72.

Dealing with grievances at work - Citizens Advice.

<https://www.citizensadvice.org.uk/work/problems-at-work/dealing-with-grievances-at-work/>
.

73.

CIPD. Workplace Mediation | Factsheets.

<https://www.cipd.co.uk/knowledge/fundamentals/relations/disputes/mediation-factsheet>.

74.

Armstrong, M. & Taylor, S. Armstrong's handbook of human resource management practice. (Kogan Page, 2017).

75.

Boyatzis, R. 'Competencies in the 21st century' [in] Journal of Management. Journal of Management **27**, 5-12 (2008).

76.

Bratton, J. & Gold, J. Human resource management: theory and practice. (Palgrave Macmillan, 2017).

77.

CIPD. Resourcing and Talent Planning 2017. (2017).

78.

UK Civil Service. Civil Service competency framework. (2012).

79.

Gaucher, D., Friesen, J. & Kay, A. C. 'Evidence that gendered wording in job advertisements exists and sustains gender inequality' [in] Journal of Personality and Social Psychology. Journal of Personality and Social Psychology **101**, 109-128 (2011).

80.

Heath, A. & Cheung, S. Y. Ethnic penalties in the labour market: Employers and discrimination. vol. Research Report No. 341 (2006).

81.

Holincheck, J. Unlocking the Strategic Value From Talent Management Application Investments. vol. G00152102 (2007).

82.

Hunt, V., Layton, D. & Prince, S. Diversity Matters. (2015).

83.

Korn Ferry Institute. Getting Past Competency Chaos: A Crucial Step on the Path to Talent Management Value Realization. vol. GPCCL2014 (2014).

84.

Mullins, L. J. & Christy, G. Management and organisational behaviour. (Pearson, 2016).

85.

REC. Perfect match: making the right hire and the cost of getting it wrong. (2017).

86.

Stredwick, J. An introduction to human resource management. (Routledge, 2014).

87.

Thompson, N. People Management. (Palgrave Macmillan, 2013).

88.

Torrington, D., Hall, L., Atkinson, C. & Taylor, S. Human resource management. (Pearson, 2017).

89.

Lewis, D. Gender bias 'starts before a candidate is even hired'.
<https://www.peoplemanagement.co.uk/news/articles/gender-bias-recruitment> (2017).

90.

van den Brink, M., Fruytier, B. & Thunnissen, M. 'Talent management in academia: performance systems and HRM policies' [in] Human Resource Management Journal. Human Resource Management Journal **23**, 180–195 (2013).

91.

Groves, K. Talent Management Best Practices: Identifying and Developing High Potential Leaders - YouTube. (2011).

92.

Armstrong, M. & Taylor, S. Armstrong's handbook of human resource management practice. (Kogan Page, 2017).

93.

Buchanan, D. A. & Huczynski, A. Organizational behaviour. (Pearson, 2017).

94.

Bratton, J. & Gold, J. Human resource management: theory and practice. (Palgrave Macmillan, 2017).

95.

Dent, F., Holton, V. & Rabbetts, J. 'Motivation and employee engagement in the 21st century' [in] Global Focus. Global Focus **4**, 30–33 (2010).

96.

King, D. & Lawley, S. Chapter 9: 'Motivation and the meaning of work' [in] Organizational behaviour. in Organizational behaviour 291–328 (Oxford University Press, 2016).

97.

MacLeaod, D. & Clarke, N. Engaging for success: enhancing performance through employee engagement: a report to the government. vol. BIS/Pub 8859/07/09NP. URN09/1075 (2009).

98.

Robinson, D., Perryman, S. & Hayday, S. The Drivers of Employee Engagement. vol. IES Report No. 408 (2004).

99.

Torrington, D., Hall, L., Atkinson, C. & Taylor, S. Human resource management. (Pearson, 2017).

100.

Wilson, F. M. Chapter 6: 'Motivation' [in] Organizational behaviour and work: a critical introduction. in Organizational behaviour and work: a critical introduction 123–142 (Oxford University Press, 2010).

101.

Bradshaw, D. & Davis-Blake, A. Catering to the millennials. (2014).

102.

Nevid, J. S. Essentials of psychology: concepts and applications. (Cengage Learning, 2018).

103.

Royal Society of Arts. RSA ANIMATE: Drive: The surprising truth about what motivates us. (2010).

104.

Involve UK. What Do People Do All Day? - Employee Engagement. (2012).

105.

Rich, B. L., Lepine, J. A. & Crawford, E. R. 'Job engagement: antecedents and effects on job performance' [in] Academy of Management Journal. Academy of Management Journal **53**, 617-635 (2010).

106.

BlessingWhite. The 'X' model of employee engagement: Maximum Satisfaction meets Maximum Contribution. (2012).

107.

Glassdoor. Glassdoor: Expedia #1 Best Place to Work in the UK 2016. (2015).

108.

Glassdoor. Companies & Reviews. <https://www.glassdoor.co.uk/Reviews/index.htm> (2008).

109.

Maslow, A. Maslow's hierarchy of needs. (Wikimedia Commons, 2006).

110.

Huda Al Anny. Training – motivation. <http://hudaalanny.weebly.com/people/motivation> (2016).

111.

MindToolsVideos. Motivating People Using Theory X and Theory Y. (2017).

112.

SGA Recruitment. Theory X and Theory Y.

<https://www.linkedin.com/pulse/theory-x-y-sga-recruitment/> (2016).

113.

Adams, J. S. Adams equity theory.

<https://www.slideshare.net/djssjoseph/adams-equity-theory> (2015).

114.

Knowledge Grab. Vroom's Expectancy Theory.

<http://knowledgegrab.com/learners-zone/study-support/performance-management-review/framework-introduction-to-hrm/vrooms-expectancy-theory/> (2018).

115.

Mullins, L. J. & Christy, G. Management and organisational behaviour. (Pearson, 2016).

116.

Pink, D. The puzzle of motivation. (2009).

117.

Marks & Spencer. Why work for us? | M&S Careers.

<https://careers.marksandspencer.com/why-work-here> (2018).

118.

Engage4Success. Engage for Success - Get Engaged! (2012).

119.

Acas. Employee Engagement - Advice and Guidance.

<http://www.acas.org.uk/index.aspx?articleid=2701> (2018).

120.

Acas. The People Factor – engage your employees for business success. (2014).

121.

Sanders, D. Placing Trust in Employee Engagement. (2012).

122.

Alfes, K., Truss, C., Soane, E. C., Rees, C. & Gatenby, M. Creating an Engaged Workforce: Findings from the Kingston Employee Engagement Consortium Project. (2010).

123.

Sleeping at work FAIL! (2008).

124.

Comaford, C. Why Leaders Need To Embrace Employee Motivation.
<https://www.forbes.com/sites/christinecomaford/2018/01/20/why-leaders-need-to-embrace-employee-motivation/#251dfdb01272> (2018).

125.

Ross, H. What's Your Employee Engagement IQ? [Quiz].
<https://www.tinypulse.com/blog/whats-your-employee-engagement-iq-quiz> (2016).

126.

ORC International. Global Perspectives 2015: worldwide trends in employee engagement. (2015).

127.

Gallup. The State of the Global Workplace: a worldwide study of employee engagement

and wellbeing - 2010. (2010).

128.

Alfes, K. & Leloglou, S. S. Y. Chapter 16: 'Case studies in employee engagement' [in] Employee engagement in theory and practice. in Employee engagement in theory and practice 291–312 (Routledge, 2013).

129.

Born, L. & Molleman, E. 'Empowerment and rewards: a case study' [in] Empowerment in Organizations. Empowerment in Organizations **4**, 30–33 (1996).

130.

Gifford, J. Could do better? Assessing what works in performance management: Research report. (2016).

131.

van Veen-Dirks, P. 'Different uses of performance measures: The evaluation versus reward of production managers' [in] Accounting, Organizations and Society. Accounting, Organizations and Society **35**, 141–164 (2010).

132.

Armstrong, M., Brown, D. & Reilly, P. 'Increasing the effectiveness of reward management: an evidence-based approach' [in] Employee Relations. Employee Relations **33**, 106–120 (2011).

133.

Ariza-Montes, A., Arjona-Fuentes, J. M., Han, H. & Law, R. 'Work environment and well-being of different occupational groups in hospitality: Job Demand–Control–Support model' [in] International Journal of Hospitality Management. International Journal of Hospitality Management **73**, 1–11 (2018).

134.

Topp, C. W., Østergaard, S. D., Søndergaard, S. & Bech, P. 'The WHO-5 Well-Being Index: A Systematic Review of the Literature' [in] *Psychotherapy and Psychosomatics*. *Psychotherapy and Psychosomatics* **84**, 167–176 (2015).

135.

Money, K., Hillenbrand, C. & Da Camara, N. 'Putting Positive Psychology to Work in Organisations' [in] *Journal of General Management*. *Journal of General Management* **34**, 21–36 (2009).

136.

Compton, W. C. *An introduction to positive psychology*. (Thomson/Wadsworth, 2005).

137.

Nicholson, P., Mayho, G., Robson, S. & Sharp, C. *Ageing and the workplace: a report from the BMA occupational medicine committee*. (2016).

138.

BMI. *Growing older in the UK: a series of expert-authored briefing papers on ageing and health*. (2016).

139.

Abrams, D., Swift, H. J. & Drury, L. 'Old and Unemployable? How Age-Based Stereotypes Affect Willingness to Hire Job Candidates' [in] *Journal of Social Issues*. *Journal of Social Issues* **72**, 105–121 (2016).

140.

Bakker, A. B. & Albrecht, S. 'Work engagement: current trends' [in] *Career Development International*. *Career Development International* **23**, 4–11 (2018).

141.

Bratton, J. & Gold, J. *Human resource management: theory and practice*. (Palgrave

Macmillan, 2017).

142.

CMI. Management 2020: Leadership to unlock long-term growth. (2014).

143.

CIPD. Emerging technology and the future of work | Factsheets.
<https://www.cipd.co.uk/knowledge/work/technology/emerging-future-work-factsheet>
(2018).

144.

Grant, C. Digital resilience in a 24/7 world CIPD.
<https://www.cipd.co.uk/news-views/changing-work-views/future-work/thought-pieces/digital-resilience-24-7-world> (2018).

145.

Hislop, D., Coombs, C., Taneva, S. & Barnard, S. Impact of artificial intelligence, robotics and automation technologies on work. (2017).

146.

Briône, P. Mind over Machines: New technology and employment relations. vol. 02/17 (2017).

147.

Sheppard, D. 'Microchipping workers: What are the moral, practical and legal implications?' [in] Personnel Today. Personnel Today (2017).

148.

McAfee, A. What will future jobs look like? (2013).

149.

Debating Europe. What will the future of work look like? (infographic). (Debating Europe, 2016).

150.

Willcocks, L. Prof Willcocks on the future of work: Part 5. (2015).

151.

Willcocks, L. Prof Willcocks on the future of work: Part 6. (2015).

152.

Goldbloom, A. The jobs we'll lose to machines — and the ones we won't. (2016).

153.

Finansforbundet's. Norway Child Experiment About Gender Equality. (2018).

154.

Office for National Statistics. Explore the gender pay gap and test your knowledge.
<https://www.ons.gov.uk/employmentandlabourmarket/peopleinwork/earningsandworkinghours/articles/explorethegenderpaygapandtestyourknowledge/2017-10-26> (2017).

155.

Women's Equality Party. Equal Pay & Opportunity - Women's Equality.
http://www.womensequality.org.uk/equal_pay_and_opportunity (2018).

156.

Fawcett Society. Gender Pay Gap Reporting Deadline Briefing. (2018).

157.

Resolution Foundation. Gender pay gap falls to 5 per cent for Millennials in their 20s – but they are still set to face a huge lifetime earnings penalty.

<https://www.resolutionfoundation.org/media/press-releases/gender-pay-gap-falls-to-5-per-cent-for-millennials-in-their-20s-but-they-are-still-set-to-face-a-huge-lifetime-earnings-penalty/> (2017).

158.

Women's Equality Party. Women's Equality Party Policy Document. (2018).

159.

International Labour Organization. <https://www.ilo.org/global/lang-en/index.htm> (2018).

160.

Gender pay gap data. <https://gender-pay-gap.service.gov.uk/> (2018).

161.

Evans, T. Understanding the gender pay gap in the UK.

<https://www.ons.gov.uk/employmentandlabourmarket/peopleinwork/earningsandworkinghours/articles/understandingthegenderpaygapintheuk/2018-01-17> (2018).

162.

CMI. Mind the Gender Pay Gap (infographic). (Chartered Management Institute, 2018).

163.

ILO. ILO: Large gender gaps remain across broad spectrum of global labour market.

https://www.ilo.org/global/about-the-ilo/newsroom/news/WCMS_457267/lang-en/index.htm (2016).

164.

UK Government Equalities Office. Think, Act, Report. (2012).

165.

CIPD. Gender pay gap reporting | Factsheets.

<https://www.cipd.co.uk/knowledge/fundamentals/relations/gender-pay-gap-reporting/factsheet> (2018).

166.

UK Government Equalities Office. Gender Pay Gap Reporting: guidance for employers.

<https://www.gov.uk/government/news/gender-pay-gap-reporting> (2017).

167.

Wainwright, D. Equal pay day: What is the gender pay gap like where you are?

<https://www.bbc.co.uk/news/uk-england-41805053> (2017).

168.

Armstrong, M. & Taylor, S. Armstrong's handbook of human resource management practice. (Kogan Page, 2017).

169.

UK Parliament. Equal Pay Act 1970 (repealed). (UK Parliament, 1970).

170.

New Globalization - New Business Models for a New Global Landscape.

<https://www.bcg.com/en-gb/publications/2017/globalization-new-business-models-global-landscape.aspx>.

171.

Volkswagen: The scandal explained - BBC News.

<https://www.bbc.co.uk/news/business-34324772> (10AD).

172.

Human resource management : theory and practice. (Palgrave Macmillan, 2017).

173.

Carroll, A. B. The pyramid of corporate social responsibility: Toward the moral management of organizational stakeholders [in] Business Horizons. Business Horizons **34**, 39–48 (1991).

174.

Torres, Cristina A. CedilloGarcia-French, MercedesHordijk, RosemarieNguyen, Kim. Four Case Studies on Corporate Social Responsibility: Do Conflict Affect a Company's Corporate Social Responsibility Policy. Torres, Cristina A. Cedillo; Garcia-French, Mercedes; Hordijk, Rosemarie; Nguyen, Kim **8**, 51–732012 (2012).

175.

Ehnert, I., Parsa, S., Roper, I., Wagner, M. & Muller-Camen, M. Reporting on sustainability and HRM: a comparative study of sustainability reporting practices by the world's largest companies [in] The International Journal of Human Resource Management. The International Journal of Human Resource Management **27**, 88–108 (2016).

176.

Elkington, J. Towards the Sustainable Corporation: Win-Win-Win Business Strategies for Sustainable Development [in] California Management Review. California Management Review **36**, 90–100 (1994).

177.

Kramar, R. Beyond strategic human resource management: is sustainable human resource management the next approach? [in] The International Journal of Human Resource Management. The International Journal of Human Resource Management **25**, 1069–1089 (2014).

178.

Harish Manwani: Profit's not always the point | TED Talk.

https://www.ted.com/talks/harish_manwani_profit_s_not_always_the_point/transcript.

179.

Sugumar Mariappanadar. The harm indicators of negative externality of efficiency focused organizational practices [in] International Journal of Social. International Journal of Social **39**, 209–220 (2012).

180.

A Force for Change? CEOs Speak Out on Social Issues | Business Ethics.

<http://business-ethics.com/2017/09/21/a-force-for-change-ceos-speak-out-on-social-issues/>.

181.

The Business Model of the New Economy [in] Economic Reform Today. Economic Reform Today **1**, (2017).

182.

The Global Landscape of Corporate Vitality.

<https://www.bcg.com/publications/2018/global-landscape-of-corporate-vitality.aspx>.

183.

Global talent management. (Routledge, 2019).

184.

Torrington, D., Hall, L., Atkinson, C. & Taylor, S. Human resource management. (Pearson, 2017).

185.

Holly Watt. Rolls-Royce apologises in court after settling bribery case. Guardian (2017).

186.

Kirk, A. Mapped: Protectionism is on the rise as US and EU implement thousands of restrictive trade measures [in] the Telegraph. (28AD).