BEM1002DA3

Managing People



A Force for Change? CEOs Speak Out on Social Issues | Business Ethics (no date). Available at:

http://business-ethics.com/2017/09/21/a-force-for-change-ceos-speak-out-on-social-issues/.

Abrams, D., Swift, H.J. and Drury, L. (2016) '"Old and Unemployable? How Age-Based Stereotypes Affect Willingness to Hire Job Candidates" [in] Journal of Social Issues', Journal of Social Issues, 72(1), pp. 105–121. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://spssi.onlinelibrary.wiley.com/doi/10.1111/josi.12158.

Acas (2009) 'Rights at work: discipline, grievances and dismissals'. London: Advisory, Conciliation and Arbitration Service. Available at:

http://www.acas.org.uk/media/pdf/e/9/Acas__Discipline_Grievances___dismissals_rights_at_work_RW01(APRIL2009).pdf.

Acas (2014a) 'Bullying and harassment at work: a guide for employees'. London: Advisory, Conciliation and Arbitration Service. Available at: http://www.acas.org.uk/index.aspx?articleid=797.

Acas (2014b) 'The People Factor – engage your employees for business success'. London: Advisory, Conciliation and Arbitration Service. Available at: http://www.acas.org.uk/index.aspx?articleid=2701.

Acas (2015) 'Code of practice on disciplinary and grievance procedures'. London: Advisory, Conciliation and Arbitration Service. Available at: http://www.acas.org.uk/index.aspx?articleid=2174.

Acas (2018) Employee Engagement - Advice and Guidance. London: Advisory, Conciliation and Arbitration Service. Available at: http://www.acas.org.uk/index.aspx?articleid=2701.

'Acas helps to improve working relations at a Midlands College' (no date). Available at: http://www.acas.org.uk/media/pdf/5/f/Acas_helps_to_improve_working_relations_at_a_Midlands College (accessible version April 2011).pdf.

Adams, J.S. (2015) Adams equity theory. SlideShare. Available at: https://www.slideshare.net/djssjoseph/adams-equity-theory.

'Addressing discrimination in the workplace on multiple grounds – the experience of trade union Equality Reps' (2012). Available at:

http://m.acas.org.uk/media/pdf/f/p/0212_Multidiscrim_TU_Equality_Reps.pdf.

Alfes, K. et al. (2010) 'Creating an Engaged Workforce: Findings from the Kingston Employee Engagement Consortium Project'. London: Chartered Institute of Personnel and Development. Available at:

https://engageforsuccess.org/creating-an-engaged-workforce-cipd-report-2010.

Alfes, K. and Leloglu, S.S.Y. (2013) 'Chapter 16: "Case studies in employee engagement" [in] Employee engagement in theory and practice', in Employee engagement in theory and practice. Milton Park, Abingdon, Oxon: Routledge, pp. 291–312. Available at: https://uoelibrary.idm.oclc.org/login?url=http://ebookcentral.proquest.com/lib/exeter/reader.action?docID=1524123&ppg=306.

Ariza-Montes, A. et al. (2018) "Work environment and well-being of different occupational groups in hospitality: Job Demand-Control-Support model" [in] International Journal of Hospitality Management, 73, pp. 1–11. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://www.sciencedirect.com/science/article/pii/S 0278431917306606.

Armstrong, M., Brown, D. and Reilly, P. (2011) '"Increasing the effectiveness of reward management: an evidence-based approach" [in] Employee Relations', Employee Relations, 33(2), pp. 106–120. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://www.emeraldinsight.com/doi/full/10.1108/01425451111096668.

Armstrong, M. and Taylor, S. (2017a) Armstrong's handbook of human resource management practice. 14th edition. London: Kogan Page.

Armstrong, M. and Taylor, S. (2017b) Armstrong's handbook of human resource management practice. 14th edition. London: Kogan Page.

Armstrong, M. and Taylor, S. (2017c) Armstrong's handbook of human resource management practice. 14th edition. London: Kogan Page.

Armstrong, M. and Taylor, S. (2017d) 'Chapter 53: "The practice of industrial relations" [in] Armstrong's handbook of human resource management practice, in Armstrong's handbook of human resource management practice. 14th edition. London: Kogan Page, pp. 491–496. Available at:

https://contentstore.cla.co.uk/secure/link?id=68cf99d0-89ed-e811-80cd-005056af4099.

Bakker, A.B. and Albrecht, S. (2018) '"Work engagement: current trends" [in] Career Development International', Career Development International, 23(1), pp. 4–11. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://www.emeraldinsight.com/doi/full/10.1108/CDI-11-2017-0207.

Bingham, C. (2016) 'Chapter 2: "Employee relations: setting the scene" [in] Employment relations: fairness and trust in the workplace', in Employment relations: fairness and trust in the workplace. Los Angeles: SAGE, pp. 19–46. Available at:

https://contentstore.cla.co.uk/secure/link?id=235bd104-8aed-e811-80cd-005056af4099.

Binham, C. (2018) "US postal official was misled in Barclays whistleblower hunt" [in] The Financial Times', The Financial Times [Preprint]. Available at:

https://www.ft.com/content/19dfd0c2-3e64-11e8-b7e0-52972418fec4.

BlessingWhite (2012) 'The "X" model of employee engagement: Maximum Satisfaction meets Maximum Contribution'. YouTube. Available at:

https://www.youtube.com/watch?v=gZ3wxgog4nc.

BMI (2016) 'Growing older in the UK: a series of expert-authored briefing papers on ageing and health'. London: British Medical Association. Available at:

https://www.bma.org.uk/collective-voice/policy-and-research/public-and-population-health/healthy-ageing.

Boddy, C. (2012) 'Bullying and Corporate Psychopaths at Work: Clive Boddy at TEDxHanzeUniversity'. YouTube. Available at:

https://www.youtube.com/watch?v=tlB1pFwGhA4.

Boersma, M. (2013) '"Flexible working – the backlash" [in] The Financial Times', The Financial Times [Preprint]. Available at:

https://www.ft.com/content/9897d768-b3ed-11e2-b5a5-00144feabdc0.

Born, L. and Molleman, E. (1996) '"Empowerment and rewards: a case study" [in] Empowerment in Organizations', Empowerment in Organizations, 4(3), pp. 30–33. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://www.emeraldinsight.com/doi/abs/10.1108/09684899610126641.

Boyatzis, R. (2008) "Competencies in the 21st century" [in] Journal of Management, Journal of Management, 27(1), pp. 5–12. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=edsemr&AN=edsemr.10.1108.02621710810840730&site=eds-live&scope=site.

Bradshaw, D. and Davis-Blake, A. (2014) 'Catering to the millennials'. London: Financial Times Ltd. Available at:

https://www.ft.com/video/eddbf560-a731-3b48-a3b2-25437485d952.

Bratton, J. and Gold, J. (2012a) Human resource management: theory and practice. 5th ed. Basingstoke: Palgrave Macmillan. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781137000958.
Bratton, J. and Gold, J. (2012b) Human resource management: theory and practice. 5th ed.

Basingstoke: Palgrave Macmillan. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781137000958. Bratton, J. and Gold, J. (2017a) Human resource management: theory and practice. 6th

edition. London: Palgrave Macmillan. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781137586681. Bratton, J. and Gold, J. (2017b) Human resource management: theory and practice. 6th edition. London: Palgrave Macmillan. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781137586681. Bratton, J. and Gold, J. (2017c) Human resource management: theory and practice. 6th edition. London: Palgrave Macmillan. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781137586681. Bratton, J. and Gold, J. (2017d) Human resource management: theory and practice. 6th edition. London: Palgrave Macmillan. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781137586681. Brexit: The implications for employment law (2018). Edinburgh: Brodies LLP 2018. Available at:

https://brodies.com/news/brexit-what-happens-next/brexit-the-implications-for-employmen t-law.

van den Brink, M., Fruytier, B. and Thunnissen, M. (2013) '"Talent management in academia: performance systems and HRM policies" [in] Human Resource Management Journal', Human Resource Management Journal, 23(2), pp. 180–195. Available at: https://uoelibrary.idm.oclc.org/login?url=http://onlinelibrary.wiley.com/doi/10.1111/j.1748-8583.2012.00196.x.

Briône, P. (2017) 'Mind over Machines: New technology and employment relations'. London: Advisory, Conciliation and Arbitration Service. Available at: https://www.ipa-involve.com/mind-over-machines.

Browse: Contracts of employment and working hours (2018). London: UK Government. Available at: https://www.gov.uk/browse/employing-people/contracts.

Buchanan, D.A. and Huczynski, A. (2017) Organizational behaviour. Ninth edition. Harlow, England: Pearson. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781292117492. Carroll, A.B. (1991) 'The pyramid of corporate social responsibility: Toward the moral management of organizational stakeholders [in] Business Horizons', Business Horizons, 34(4), pp. 39-48. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://www.sciencedirect.com/science/article/pii/000768139190005G.

CIPD (1AD) Employment Status Q&As: Commonly asked questions on the legal issues relating to employment status. Wimbledon: Chartered Institute of Personnel and Development. Available at:

https://www.cipd.co.uk/knowledge/fundamentals/emp-law/employees/status-guestions.

CIPD (2017) 'Resourcing and Talent Planning 2017'. London: Chartered Institute of Personnel and Development. Available at:

https://www.cipd.co.uk/knowledge/strategy/resourcing/surveys.

CIPD (2018a) Emerging technology and the future of work | Factsheets. London: Chartered Institute of Personnel and Development. Available at:

https://www.cipd.co.uk/knowledge/work/technology/emerging-future-work-factsheet.

CIPD (2018b) Gender pay gap reporting | Factsheets. London: Chartered Institute of Personnel and Development. Available at:

https://www.cipd.co.uk/knowledge/fundamentals/relations/gender-pay-gap-reporting/factsheet.

CIPD (no date a) Discussion on Trade Union Landscape | Podcast. Available at: https://www.cipd.co.uk/podcasts/trade-unions.

CIPD (no date b) Employee Relations | Factsheets. Available at:

https://www.cipd.co.uk/knowledge/fundamentals/relations/employees/factsheet#6059.

CIPD (no date c) Employee Relations | Factsheets. Available at: https://www.cipd.co.uk/knowledge/fundamentals/relations/employees/factsheet.

CIPD (no date d) Employee Voice | Factsheets. Available at:

https://www.cipd.co.uk/knowledge/fundamentals/relations/communication/voice-factsheet.

CIPD (no date e) Workplace Mediation | Factsheets. Available at:

https://www.cipd.co.uk/knowledge/fundamentals/relations/disputes/mediation-factsheet.

CMI (2014) 'Management 2020: Leadership to unlock long-term growth'. London:

Chartered Management Institute. Available at:

https://www.managers.org.uk/insights/research/current-research/2014/july/management-2020.

CMI (2018) Mind the Gender Pay Gap (inforgraphic). London: Chartered Management Institute. Available at: https://www.managers.org.uk/mindthepaygap.

Collings, D.G., Scullion, H. and Caligiuri, P. (eds) (2019) Global talent management. 2nd edition. Abingdon, Oxon: Routledge. Available at:

 $https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008560579707446\&context=L\&vid=44UOEX_INST:default.$

Comaford, C. (2018) Why Leaders Need To Embrace Employee Motivation. New York, NY: Forbes. Available at:

https://www.forbes.com/sites/christinecomaford/2018/01/20/why-leaders-need-to-embrace-employee-motivation/#251dfdb01272.

Compton, W.C. (2005) An introduction to positive psychology. Belmont, Calif: Thomson/Wadsworth.

Davis, E. (2017) 'The Bottom Line: Is there a business case for having a diverse workforce?' London: BBC Radio 4. Available at:

https://learningonscreen.ac.uk/ondemand/index.php/prog/0FF8BB70?bcast=125380266.

Dealing with grievances at work - Citizens Advice (no date). Available at: https://www.citizensadvice.org.uk/work/problems-at-work/dealing-with-grievances-at-work/

Debating Europe (2016) What will the future of work look like? (inforgraphic). Debating Europe. Available at:

https://www.debatingeurope.eu/2016/11/24/will-future-work-look-like/#.W-r sNX7Rpg.

Dent, F., Holton, V. and Rabbetts, J. (2010) '"Motivation and employee engagement in the 21st century" [in] Global Focus', Global Focus, 4(2), pp. 30–33. Available at: https://uoelibrary.idm.oclc.org/login?url=http://search.proquest.com/docview/863260346/737A742585EF4947PQ/1?accountid=10792.

Department for Business, Innovation and Skills (2014) 'The Impact of the Working Time Regulations on the UK labour market: A review of evidence'. London: Department for Business, Innovation and Skills. Available at:

https://www.gov.uk/government/publications/working-time-regulations-impact-on-uk-labou

r-market.

Dewberry, C. (2018) 'Performance Appraisal – The Manager's Toolkit: A Practical Guide to Managing People at Work'. London: University of London. Available at: https://www.coursera.org/lecture/people-management/performance-appraisal-Z8Y6y.

Ehnert, I. et al. (2016) 'Reporting on sustainability and HRM: a comparative study of sustainability reporting practices by the world's largest companies [in] The International Journal of Human Resource Management', The International Journal of Human Resource Management, 27(1), pp. 88–108. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://www.tandfonline.com/doi/full/10.1080/0958 5192.2015.1024157.

Elkington, J. (1994) 'Towards the Sustainable Corporation: Win-Win-Win Business Strategies for Sustainable Development [in] California Management Review, 36(2), pp. 90–100. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://journals.sagepub.com/doi/10.2307/4116574 6.

Employment contracts: Written statement of employment particulars (2018). London: UK Government. Available at:

https://www.gov.uk/employment-contracts-and-conditions/written-statement-of-employment-particulars.

Employment status (2018). London: UK Government. Available at: https://www.gov.uk/employment-status.

Engage4Success (2012) 'Engage for Success - Get Engaged!' YouTube. Available at: https://www.youtube.com/watch?v=xqO3sfRZDAE.

Evans, J.E. (2017) Uber drivers are 'workers' – but why does this matter? Wimbledon: Chartered Institute of Personnel and Development. Available at:

http://www2.cipd.co.uk/community/blogs/b/the_blawg/archive/2017/11/14/uber-drivers-are -workers-but-why-does-this-matter.

Evans, T. (2018) Understanding the gender pay gap in the UK. Newport: Office for National Statistics. Available at:

https://www.ons.gov.uk/employmentandlabourmarket/peopleinwork/earningsandworkinghours/articles/understandingthegenderpaygapintheuk/2018-01-17.

Faragher, J. (2018) '"Pimlico Plumbers worker wins Supreme Court battle" [in] Personnel Today', Personnel Today [Preprint]. Available at:

https://www.personneltoday.com/hr/pimlico-plumbers-worker-wins-supreme-court-battle/.

Fawcett Society (2018) 'Gender Pay Gap Reporting Deadline Briefing'. Lonson: Fawcett Society. Available at:

https://www.fawcettsociety.org.uk/gender-pay-gap-reporting-deadline-briefing.

Finansforbundet's (2018) 'Norway Child Experiment About Gender Equality'. YouTube. Available at: https://www.youtube.com/watch?v=bH9AyDYbrEc.

Gallup (2010) 'The State of the Global Workplace: a worldwide study of employee engagement and wellbeing - 2010'. Washington, D.C.: Gallup, Inc. Available at: https://www.gallup.com/services/176300/state-global-workplace.aspx.

Gaucher, D., Friesen, J. and Kay, A.C. (2011) '"Evidence that gendered wording in job advertisements exists and sustains gender inequality" [in] Journal of Personality and Social Psychology', Journal of Personality and Social Psychology, 101(1), pp. 109–128. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://ovidsp.ovid.com/ovidweb.cgi?T=JS&CSC=Y&NEWS=N&PAGE=fulltext&AN=00005205-201107000-00009&LSLINK=80&D=ovft.

Gaultney, J.F. and Collins-McNeil, J. (2009) '"Lack of Sleep in the Workplace: What the Psychologist-Manager Should Know About Sleep" [in] Psychologist-Manager Journal', Psychologist-Manager Journal, 12(2), pp. 132–148. Available at: https://uoelibrary.idm.oclc.org/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=pbh&AN=39359302&site=ehost-live.

Gender pay gap data (2018). London: UK Government. Available at: https://gender-pay-gap.service.gov.uk/.

Gifford, J. (2016) 'Could do better? Assessing what works in performance management: Research report'. London: Chartered Institute of Personnel and Development. Available at: https://www.cipd.co.uk/knowledge/fundamentals/people/performance/what-works-in-performance-management-report.

Glassdoor (2008) Companies & Reviews. Mill Valley, CA: Glassdoor, Inc. Available at: https://www.glassdoor.co.uk/Reviews/index.htm.

Glassdoor (2015) 'Glassdoor: Expedia #1 Best Place to Work in the UK 2016'. YouTube. Available at: https://www.youtube.com/watch?v= 5-lbMZiB-E.

Goldbloom, A. (2016) 'The jobs we'll lose to machines — and the ones we won't'. New York, NY: TED. Available at:

https://www.ted.com/talks/anthony_goldbloom_the_jobs_we_ll_lose_to_machines_and_the_ones we won t#t-196900.

gov.uk (no date) Workplace Employment Relations Study (WERS). Available at: https://www.gov.uk/government/collections/workplace-employment-relations-study-wers. Grant, C. (2018) Digital resilience in a 24/7 world CIPD. London: Chartered Institute of Personnel and Development. Available at:

https://www.cipd.co.uk/news-views/changing-work-views/future-work/thought-pieces/digital-resilience-24-7-world.

Groves, K. (2011) 'Talent Management Best Practices: Identifying and Developing High Potential Leaders - YouTube'. Malibu, CA: Pepperdine University. Available at: https://www.youtube.com/watch?v=z|LiNKV Oso.

Guest, D.E. and Conway, N. (2002) Pressure at work and the psychological contract. London: Chartered Institute of Personnel Development.

'Hansen Glass - YouTube' (no date). Available at:

https://www.youtube.com/watch?v=LU1Mb9AnOAU&feature=youtu.be.

Harish Manwani: Profit's not always the point | TED Talk (no date). Available at: https://www.ted.com/talks/harish_manwani_profit_s_not_always_the_point/transcript.

Heath, A. and Cheung, S.Y. (2006) 'Ethnic penalties in the labour market: Employers and discrimination'. London: Department for Work and Pensions. Available at: http://webarchive.nationalarchives.gov.uk/20110205015701/http://research.dwp.gov.uk/as d/asd5/report abstracts/rr abstracts/rra 341.asp.

'Help and advice for employers and employees - ACAS' (no date). Available at: http://www.acas.org.uk/index.aspx?articleid=1461.

Hislop, D. et al. (2017) 'Impact of artificial intelligence, robotics and automation technologies on work'. London: Copyright Chartered Institute of Personnel and Development. Available at:

https://www.cipd.co.uk/knowledge/work/technology/artificial-intelligence-workplace-impact

Holincheck, J. (2007) 'Unlocking the Strategic Value From Talent Management Application Investments'. Stamford, CT: Gartner. Available at:

https://www.gartner.com/doc/571207/unlocking-strategic-value-talent-management.

Holly Watt (2017) 'Rolls-Royce apologises in court after settling bribery case', Guardian [Preprint]. Available at:

https://www.theguardian.com/business/2017/jan/17/rolls-royce-apologises-bribery-671m-uk-us-brazil.

How does a bill become a law? (2018). London: UK Parliament. Available at: https://www.parliament.uk/about/how/laws/passage-bill/.

HSE (2018) The health and safety toolbox: how to control risks at work. Bootle: Health and Safety Executive. Available at: http://www.hse.gov.uk/toolbox/index.htm.

Huda Al Anny (2016) Training – motivation. Huda Al Anny. Available at: http://hudaalanny.weebly.com/people/motivation.

Human resource management: theory and practice (2017). London: Palgrave Macmillan. Available at:

https://exeter.primo.exlibrisgroup.com/discovery/fulldisplay?docid=alma991008378959707446&context=L&vid=44UOEX_INST:default.

Hunt, V., Layton, D. and Prince, S. (2015) 'Diversity Matters'. New York, NY: McKinsey & Company. Available at:

https://www.mckinsey.com/business-functions/organization/our-insights/why-diversity-matters.

ILO (2016) ILO: Large gender gaps remain across broad spectrum of global labour market. Geneva: International Labour Organization. Available at:

https://www.ilo.org/global/about-the-ilo/newsroom/news/WCMS_457267/lang--en/index.htm

8/15

International Labour Organization (2018). Geneva: International Labour Organization. Available at: https://www.ilo.org/global/lang--en/index.htm.

Involve UK (2012) 'What Do People Do All Day? - Employee Engagement'. YouTube. Available at: https://www.youtube.com/watch?v=m2GUI5r09g0.

Kallen, E. (2004) Social inequality and social injustice: a human rights perspective. New York: Palgrave Macmillan.

King, D. and Lawley, S. (2016) 'Chapter 9: "Motivation and the meaning of work" [in] Organizational behaviour', in Organizational behaviour. Second edition. Oxford: Oxford University Press, pp. 291–328. Available at:

https://contentstore.cla.co.uk/secure/link?id=005754bb-e1f7-e811-80cd-005056af4099.

King v Royal Bank of Canada Europe Ltd UKEAT/0333/10/DM (2011). Employment Cases Update. Available at: https://www.employmentcasesupdate.co.uk/site.aspx?i=ed9670.

Kirk, A. (28AD) 'Mapped: Protectionism is on the rise as US and EU implement thousands of restrictive trade measures [in] the Telegraph'. Available at: https://contentstore.cla.co.uk/secure/link?id=d198d85f-b515-e911-80cd-005056af4099.

Knowledge Grab (2018) Vroom's Expectancy Theory. Knowledge Grab. Available at: http://knowledgegrab.com/learners-zone/study-support/performance-management-review/f ramework-introduction-to-hrm/vrooms-expectancy-theory/.

Korn Ferry Institute (2014) 'Getting Past Competency Chaos: A Crucial Step on the Path to Talent Management Value Realization'. Los Angeles, CA: Korn Ferry Institute. Available at: https://www.kornferry.com/institute/560-getting-past-competency-chaos-a-crucial-step-on-the-path-to-talent-management-value-realization.

Kotter, J.P. (no date) '"The Psychological Contract: Managing the Joining-Up Process" [in] California Management Review', California Management Review, 15(3), pp. 91–99. Available at

https://uoelibrary.idm.oclc.org/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=bth&AN=5048264&site=ehost-live.

Kramar, R. (2014) 'Beyond strategic human resource management: is sustainable human resource management the next approach? [in] The International Journal of Human Resource Management', The International Journal of Human Resource Management, 25(8), pp. 1069–1089. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://www.tandfonline.com/doi/abs/10.1080/09585192.2013.816863.

Legge, K. (1995) Human resource management: rhetorics and realities. Basingstoke: Macmillan Business.

Lewis, D. (2017) Gender bias 'starts before a candidate is even hired'. London: Personnel Publications. Available at:

https://www.peoplemanagement.co.uk/news/articles/gender-bias-recruitment.

Lewis, D., Megicks, P. and Jones, P. (2017) "Bullying and harassment and work-related stressors: Evidence from British small and medium enterprises" [in] International Small

Business Journal', International Small Business Journal, 35(1), pp. 116–137. Available at: https://uoelibrary.idm.oclc.org/login?url=http://journals.sagepub.com/doi/abs/10.1177/026 6242615624039.

'Lord Sugar claims "blackmail" in Apprentice employment tribunal - YouTube' (no date). Available at: https://www.youtube.com/watch?v=qRCyPuggd60.

'Lord Sugar vows to take on the "claim culture" - YouTube' (no date). Available at: https://www.youtube.com/watch?v=3MI3iW-C1fQ.

Macdonald, V. (2013) How blowing the whistle cost two men their NHS careers. London: Channel 4 News. Available at:

https://www.channel4.com/news/by/victoria-macdonald/blogs/blowing-whistle-cost-men-nhs-careers.

MacLeaod, D. and Clarke, N. (2009) 'Engaging for success: enhancing performance through employee engagement: a report to the government'. London: Department for Business, Innovation and Skills. Available at:

http://webarchive.nationalarchives.gov.uk/20100503014813/http://www.businesslink.gov.uk/bdotg/action/detail?site=101&r.s=sc&r.l1=1073858787&r.lc=en&r.l3=1084721991&r.l2=1084688832&type=RESOURCES&itemId=1084722450.

'Manage employee performance with new guidance from Acas' (no date). Available at: http://www.acas.org.uk/index.aspx?articleid=3011.

Management - LibGuides at University of Exeter (no date). Available at: http://libguides.exeter.ac.uk/ManagementHomePage.

Marchington, M. et al. (2016) Human resource management at work. 6th edition. London: Chartered Institute of Personnel and Development.

'Margaret Thatcher death: We look at her war with the National Union of Miners' (2013). London: ITN. Available at:

https://www.youtube.com/watch?v=on7v6h5 4el&feature=youtu.be.

Marks & Spencer (2018) Why work for us? | M&S Careers. London: Marks & Spencer. Available at: https://careers.marksandspencer.com/why-work-here.

Maslow, A. (2006) Maslow's hierarchy of needs. Wikimedia Commons. Available at: https://commons.wikimedia.org/wiki/File:Maslow%27s hierarchy of needs.svg.

Mattice Zundel, C. (2017) 'Handling complaints from your team members'. London: HSTalks. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://hstalks.com/t/3596/handling-complaints-from-your-team-members/?business.

McAfee, A. (2013) 'What will future jobs look like?' New York, NY: TED. Available at: https://www.ted.com/talks/andrew_mcafee_what_will_future_jobs_look_like.

MindToolsVideos (2017) 'Motivating People Using Theory X and Theory Y'. YouTube. Available at: https://www.youtube.com/watch?time_continue=33&v=zjvWicDVv_Y.

Money, K., Hillenbrand, C. and Da Camara, N. (2009) "Putting Positive Psychology to Work in Organisations" [in] Journal of General Management', Journal of General Management, 34(3), pp. 21–36. Available at:

https://contentstore.cla.co.uk/secure/link?id=715fabe6-26e8-e811-80cd-005056af4099.

Mullins, L.J. and Christy, G. (2016a) Management and organisational behaviour. Eleventh edition. Upper Saddle River, NJ: Pearson. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781292088518. Mullins, L.J. and Christy, G. (2016b) Management and organisational behaviour. Eleventh edition. Upper Saddle River, NJ: Pearson. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781292088518. Nevid, J.S. (2018) Essentials of psychology: concepts and applications. Fifth edition. Boston, MA: Cengage Learning.

New Globalization - New Business Models for a New Global Landscape (no date). Available at:

https://www.bcg.com/en-gb/publications/2017/globalization-new-business-models-global-landscape.aspx.

Nicholson, P. et al. (2016) 'Ageing and the workplace: a report from the BMA occupational medicine committee'. London: British Medical Association. Available at: https://www.bma.org.uk/advice/employment/occupational-health/ageing-and-the-workplace.

Office for National Statistics (2017) Explore the gender pay gap and test your knowledge. Newport: Office for National Statistics. Available at:

https://www.ons.gov.uk/employmentandlabourmarket/peopleinwork/earningsandworkinghours/articles/explorethegenderpaygapandtestyourknowledge/2017-10-26.

ORC International (2015) 'Global Perspectives 2015: worldwide trends in employee engagement'. Princeton, NJ: Opinion Research Corporation International. Available at: https://engageforsuccess.org/wp-content/uploads/2015/10/ORC-Global-Perspectives-2015-worldwide-trends-in-employee-engagement.pdf.

Parents and carers | Workplace advice & guidance (2018). London: Advisory, Conciliation and Arbitration Service. Available at: http://www.acas.org.uk/index.aspx?articleid=1362.

Pink, D. (2009) 'The puzzle of motivation'. New York, NY: TED. Available at: https://www.ted.com/talks/dan pink on motivation.

Purcell, J. and Hall, M. (no date) 'Voice and Participation in the Modern Workplace: challenges and prospects'. Available at:

http://www.acas.org.uk/media/pdf/g/7/Voice_and_Participation_in_the_Modern_Workplace_c hallenges and prospects.pdf.

REC (2017) 'Perfect match: making the right hire and the cost of getting it wrong'. London: Recruitment and Employment Confederation. Available at: https://www.rec.uk.com/research/perfect-match.

Recreate Consulting (12AD) The Psychological Contract - The unwritten contract of employment! Available at:

http://www.recreateconsulting.co.uk/ReCreate/psychological-contract-unwritten-contract-e

mployment/.

Regmi, K., Naidoo, J. and Regmi, S. (2009) "Understanding the effect of discrimination in the workplace: A case study amongst Nepalese immigrants in the UK" [in] Equal Opportunities International, 28(5), pp. 398–414. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://www.emeraldinsight.com/doi/full/10.1108/02610150910964259.

Resolution Foundation (2017) Gender pay gap falls to 5 per cent for Millennials in their 20s – but they are still set to face a huge lifetime earnings penalty. London: Resolution Foundation. Available at:

https://www.resolutionfoundation.org/media/press-releases/gender-pay-gap-falls-to-5-per-cent-for-millennials-in-their-20s-but-they-are-still-set-to-face-a-huge-lifetime-earnings-penalty/.

Rich, B.L., Lepine, J.A. and Crawford, E.R. (2010) '"Job engagement: antecedents and effects on job performance" [in] Academy of Management Journal', Academy of Management Journal, 53(3), pp. 617–635.

Robinson, D., Perryman, S. and Hayday, S. (2004) 'The Drivers of Employee Engagement'. Brighton: Institute for Employment Studies. Available at: https://www.employment-studies.co.uk/resource/drivers-employee-engagement.

Ross, H. (2016) What's Your Employee Engagement IQ? [Quiz]. Seattle, WA: TINYhr Inc. Available at: https://www.tinypulse.com/blog/whats-your-employee-engagement-iq-quiz.

Rousseau, D.M. (1990) "New hire perceptions of their own and their employer's obligations: A study of psychological contracts" [in] Journal of Organizational Behavior', Journal of Organizational Behavior, 11(5), pp. 389–400. Available at: https://uoelibrary.idm.oclc.org/login?url=http://onlinelibrary.wiley.com/doi/10.1002/job.403 0110506.

Royal Society of Arts (2010) 'RSA ANIMATE: Drive: The surprising truth about what motivates us'. YouTube. Available at: https://www.youtube.com/watch?v=u6XAPnuFjJc.

Sanders, D. (2012) 'Placing Trust in Employee Engagement'. London: Advisory, Conciliation and Arbitration Service. Available at: http://www.acas.org.uk/index.aspx?articleid=2701.

Saundry, R. and Prior, M. (2018) The potential impact of Brexit on employment rights and fairness at work. Plymouth: University of Plymouth. Available at: https://www.plymouth.ac.uk/news/pr-opinion/opinion-the-potential-impact-of-brexit-on-employment-rights-and-fairness-at-work.

Sawer, P. and Donnelly, L. (2015) Whistleblowing: 'It's still not safe for us to speak out'. London: Daily Telegraph. Available at:

https://www.telegraph.co.uk/news/health/news/11405430/Whistleblowing-Its-still-not-safe-for-us-to-speak-out.html.

SGA Recruitment (2016) Theory X and Theory Y. Linkdin. Available at: https://www.linkedin.com/pulse/theory-x-y-sga-recruitment/.

Sheppard, D. (2017) ''Microchipping workers: What are the moral, practical and legal implications?" [in] Personnel Today', Personnel Today [Preprint]. Available at: https://www.personneltoday.com/hr/microchipping-workers-moral-practical-legal-implications/.

Simpson, S. (2017) "The 10 most important employment law cases in 2017" [in] Personnel Today, Personnel Today [Preprint]. Available at:

https://www.personneltoday.com/hr/10-important-employment-law-cases-2017/.

Skill Boosters (2013) 'Types of Discrimination'. YouTube. Available at: https://www.youtube.com/watch?v= TbvuqRMUO4.

'Sleeping at work FAIL!' (2008). YouTube. Available at: https://www.youtube.com/watch?v=Y 85fuyfrMM&feature=youtu.be.

'Southern Strike: 1979 comparisons & RMT v Tory debate' (2016). London: BBC London. Available at: https://learningonscreen.ac.uk/ondemand/index.php/clip/135666.

Sports Direct's business model treats workers like commodities and "without dignity" - Personnel Today (no date). Available at:

https://www.personneltoday.com/hr/sports-directs-business-model-treats-workers-like-commodities-without-dignity/.

Stewart, E. (2018) Why most employees want to work flexibly (and why you should let them). London: Virgin Unite. Available at:

https://www.virgin.com/virgin-unite/why-most-employees-want-work-flexibly-and-why-you-should-let-them.

Stredwick, J. (2014a) An introduction to human resource management. Third edition. London: Routledge. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781135017903. Stredwick, J. (2014b) An introduction to human resource management. Third edition. London: Routledge. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781135017903. Sugumar Mariappanadar (2012) 'The harm indicators of negative externality of efficiency focused organizational practices [in] International Journal of Social', International Journal of Social, 39(3), pp. 209–220. Available at: https://doi.org/10.1108/03068291211199378.

Taylor, S. (2018) 'Discipline and dismissal'. London: HSTalks. Available at: https://uoelibrary.idm.oclc.org/login?url=http://hstalks.com/t/3724/discipline-and-dismissal/?business=&start=0.

'The Business Model of the New Economy [in] Economic Reform Today' (2017) Economic Reform Today, 1. Available at: https://www.cipe.org/legacy/publication-docs/e35 09.pdf.

The Global Landscape of Corporate Vitality (no date). Available at: https://www.bcg.com/publications/2018/global-landscape-of-corporate-vitality.aspx.

'The Race of Life (white privilege)' (2017). YouTube. Available at: https://www.youtube.com/watch?v=FBQx8FmOT 0.

Thompson, N. (2013a) People Management. Palgrave Macmillan. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781137308450. Thompson, N. (2013b) People Management. Palgrave Macmillan. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781137308450.

Thompson, N. and Campling, J. (2011) Promoting equality: working with diversity and difference. 3rd ed. Basingstoke: Palgrave Macmillan. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9780230345669. Topp, C.W. et al. (2015) "The WHO-5 Well-Being Index: A Systematic Review of the Literature" [in] Psychotherapy and Psychosomatics, Psychotherapy and Psychosomatics, 84(3), pp. 167–176. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://www.karger.com/Article/FullText/376585.

Torres, Cristina A. CedilloGarcia-French, MercedesHordijk, RosemarieNguyen, Kim (2012) 'Four Case Studies on Corporate Social Responsibility: Do Conflict Affect a Company's Corporate Social Responsibility Policy', Torres, Cristina A. Cedillo; Garcia-French, Mercedes; Hordijk, Rosemarie; Nguyen, Kim, 8(2012), pp. 51–732012. Available at: https://uoelibrary.idm.oclc.org/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=edshol&AN=edshol.hein.journals.utrecht8.31&site=eds-live&scope=site.

Torrington, D. et al. (2017a) Human resource management. Tenth edition. Harlow, England: Pearson. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781292129112. Torrington, D. et al. (2017b) Human resource management. Tenth edition. Harlow, England: Pearson. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781292129112. Torrington, D. et al. (2017c) Human resource management. Tenth edition. Harlow, England: Pearson. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781292129112. Torrington, D. et al. (2017d) Human resource management. Tenth edition. Harlow, England: Pearson. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781292129112. Torrington, D. et al. (2017e) Human resource management. Tenth edition. Harlow, England: Pearson. Available at:

http://www.vlebooks.com/vleweb/product/openreader?id=Exeter&isbn=9781292129112. UK Civil Service (2012) 'Civil Service competency framework'. London: UK Civil Service. Available at:

https://www.gov.uk/government/publications/civil-service-competency-framework.

UK Government Equalities Office (2012) 'Think, Act, Report'. London: UK Govenrment. Available at: https://www.gov.uk/government/publications/think-act-report/think-act-report.

UK Government Equalities Office (2017) Gender Pay Gap Reporting: guidance for employers. London: UK Government. Available at: https://www.gov.uk/government/news/gender-pay-gap-reporting.

UK Parliament (1970) Equal Pay Act 1970 (repealed). London: UK Parliament. Available at: http://www.legislation.gov.uk/ukpga/1970/41/contents.

van Veen-Dirks, P. (2010) "Different uses of performance measures: The evaluation versus reward of production managers" [in] Accounting, Organizations and Society', Accounting, Organizations and Society, 35(2), pp. 141–164. Available at:

https://uoelibrary.idm.oclc.org/login?url=http://www.sciencedirect.com/science/article/pii/S 0361368209000269.

Volkswagen: The scandal explained - BBC News (10AD). Available at: https://www.bbc.co.uk/news/business-34324772.

Wainwright, D. (2017) Equal pay day: What is the gender pay gap like where you are? London: BBC News. Available at: https://www.bbc.co.uk/news/uk-england-41805053.

What is Secondary Legislation? (2018). London: UK Parliament. Available at: https://www.parliament.uk/about/how/laws/delegated/.

What is the Equality Act? (2017). Manchester: Equality and Human Rights Commission. Available at:

https://www.equalityhumanrights.com/en/equality-act-2010/what-equality-act.

Whitehouse, E. (2018) "Brexit: who's got the answers?" [in] People Management', People Management, pp. 34–37. Available at:

https://www.peoplemanagement.co.uk/long-reads/articles/brexit-whos-got-answers-six-months.

Willcocks, L. (2015a) 'Prof Willcocks on the future of work: Part 5'. London: London School of Economics. Available at: https://www.youtube.com/watch?v=0DyLKW8SKwI.

Willcocks, L. (2015b) 'Prof Willcocks on the future of work: Part 6'. London: London School of Economics. Available at: https://www.youtube.com/watch?v=wtF0gnViHm0.

Wilson, F.M. (2010a) 'Chapter 6: "Moitviation" [in] Organizational behaviour and work: a critical introduction', in Organizational behaviour and work: a critical introduction. 3rd ed. Oxford: Oxford University Press, pp. 123–142. Available at:

https://contentstore.cla.co.uk/secure/link?id=96d682f2-8de6-e811-80cd-005056af4099.

Wilson, F.M. (2010b) 'Chapter 6: "Moitviation" [in] Organizational behaviour and work: a critical introduction', in Organizational behaviour and work: a critical introduction. 3rd ed. Oxford: Oxford University Press, pp. 123–142. Available at:

https://contentstore.cla.co.uk/secure/link?id=96d682f2-8de6-e811-80cd-005056af4099.

Wilson, H. (2017) '"How whistleblower exposed a bank out of tune" [in] The Times', The Times, pp. 42-43. Available at:

https://www.nexis.com/docview/getDocForCuiReq?Ini=5NDN-NKJ1-DY9P-N4B5&csi=10939&oc=00240&perma=true.

Women's Equality Party (2018a) Equal Pay & Opportunity - Women's Equality. London: Women's Equality Party. Available at:

http://www.womensequality.org.uk/equal pay and opportunity.

Women's Equality Party (2018b) 'Women's Equality Party Policy Document'. London: Women's Equality Party. Available at:

http://www.womensequality.org.uk/equal pay and opportunity.